

M ARSLAN ASGHAR

AUTOMOTIVE ENGINEERING



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SUMMARY

I am a dedicated and persistent individual who thrives in the automotive industry. My work is characterized by meticulous organization and unwavering attention to detail. I have a passion for learning and stay abreast of the rapidly evolving landscape of new inventions. Above all, I am resolute in my desire to collaborate with forward-thinking professionals in an organization that encourages the use of modern techniques and innovative ideas.

PROFESSIONAL SKILLS

Excellent customer service

Interpersonal skill

Decision Making

Team Work

Problem-solving skills

Time Management

Data Analyst

Data Visualization

WORK EXPERIENCE

PAKWHEELS

(2023 - Present)

Service Advisor/ Operation Controller/ Data Analyst

- Our duties include greeting customers and helping them determine repairs and relevant costs, maintaining up-to-date knowledge about their employer's range of services, and contacting customers to update them about their vehicle's repair status.
- The primary goal of a data analyst in business is to leverage data-driven insights to support strategic decision-making, optimize business processes, and drive organizational success.

HONDA SAHIWAL MOTOR PVT LTD

(2022 - 2023)

Service Advisor

- Automotive Service Advisor plays a crucial role in auto repair shops and dealerships. They are key liaisons between customers and auto technicians, ensuring customers understand the work being done on their vehicles and the associated costs. Here are their primary duties and responsibilities
- Updating Customers: Service Advisors keep customers informed about changes in service and their vehicle's repair status.
- Remember, Service Advisors spend most of their time in an office setting but frequently visit the repair shop to coordinate services

ASGHAR MOTOR WORKSHOP

(2017 - 2018)

AUTO MECHANIC

- My occupation is repairing and maintaining automobiles including changing oil, checking fluid levels, and rotating tires. Repair or replace worn parts, such as brake pads, wheel bearings, and sensors. Perform repairs to manufacturer and customer specifications. Explain automotive problems and repairs to clients

EDUCATION AND CERTIFICATION

BACHELOR IN AUTOMOTIVE

(2018 - 2022)

- PUNJAB TINJAIN UNIVERSITY OF TECHNOLOGY, LAHORE

DIPLOMA OF ASSOCIATE ENGINEERING IN AUTO & FARM

(2015 - 2028)

- Govt. College of Technology Sahiwal

AUTOCAD / DATA ANALYTICS AND BUSINESS INTELLIGENCE

(2024)

- DigiSkill.Com